

# Replacement/complaint

for remaining EU countries which are not neighbour states  
and for third states

Name/smoveyID-Number:

Date/place:

When was the smovey bought:

Invoice number:	
Date:	
Where:	
Number: (see picture)	

	Model	pair
	CLASSIC	
	SOLID	
	AQUA	
	GLOW	
	POWER P4	
	POWER P6	

Reason for the complaint:

Each model has a number on the handle – see illustration



The complaint is made in pairs.

Please, send us a picture where we can see the number embossing.

For further processings you aren't allowed to cut trough the smoveys by yourself, otherwise we can't do any testings in our complaint department anymore.

Our complaint department will inform you about further approaches.

Freigegeben von

Rücksendung an:

Ritt & Aschauer GesmbH  
Marktplatz 23  
3335 Weyer